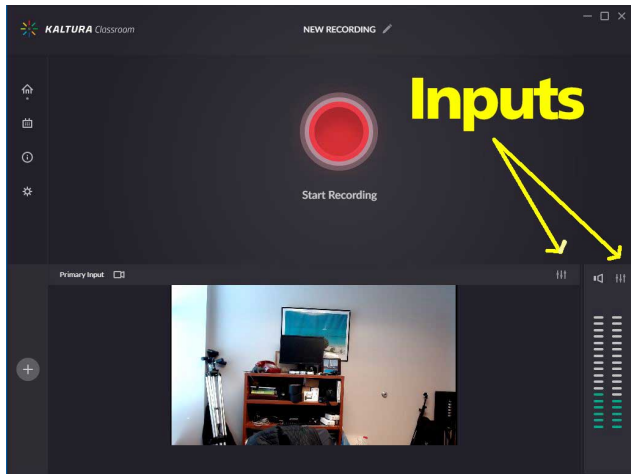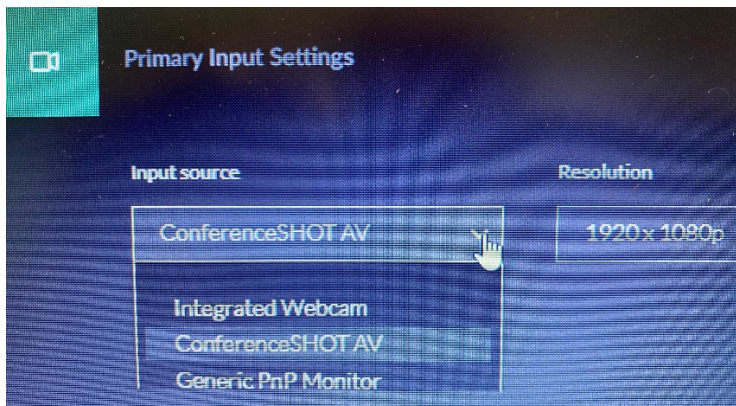# Check Inputs Before Recording!
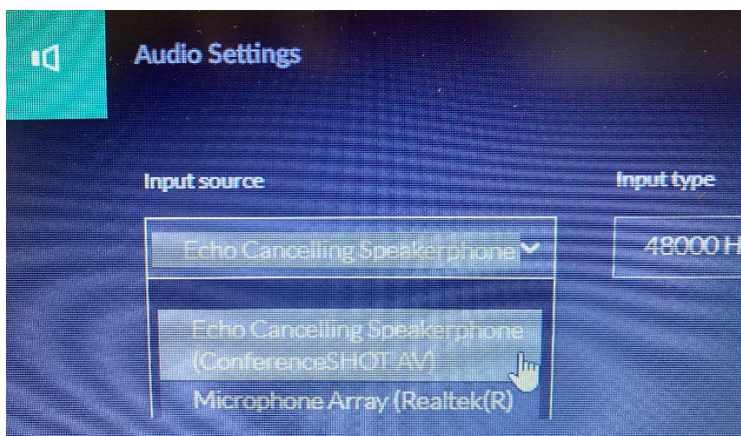

Input From Camera ("primary input")

Must be set to **ConferenceSHOT AV**. *If that option does not appear in the pull-down, unplug the USB cable from the right side of the laptop, wait a second, then plug it back in.*

← **ConferenceSHOT AV**

Audio Settings

Must be set to **Echo Cancelling Speakerphone** (ConferenceSHOT AV). You may have to scroll down. If not set, you will get the microphone on the laptop instead of from the exam room.

← **Echo Cancelling Speakerphone**

Doesn't appear? Unplug camera USB cable on right side of laptop, then plug back in.